



## TERMS AND CONDITIONS OF SALE

**PRICES:** Prices are subject to change without notice and will be billed at the prevailing price at the time of shipment. Prices are subject to all federal, state, and local taxes, which will either be billed to or assumed by the purchaser.

**ACCEPTANCE:** All orders are subject to acceptance by **SEKISUI TA INDUSTRIES, LLC (STA)** and we reserve the right to adjust orders to the nearest full case. All orders will be accepted and an acknowledgement will be issued in accordance with the prevailing price at the time of the order. Except by specific mutual agreement, cancellations of an order will be honored only prior to processing of the order by **STA**. **STA** reserves the right to increase or decrease an order by 10% (over or under) the specified quantity on non-standard products or on custom manufactured / custom printed products.

**PAYMENT TERMS:** 1% 10 days, Net 30 from date of invoice.

**MINIMUM ORDER QUANTITY:** \$300.

**ASSORTING PRIVILEGES:** All tapes and dispensers listed are assortable to meet our freight-prepaid requirements or to meet any pallet or case quantity requirements, except as noted elsewhere in this schedule. All quantity prices apply to a single shipment shipped directly to your warehouse.

**DELIVERIES:** All shipments will be made as close as possible to the requested ship date specified on our order acknowledgement and this date does not constitute a guarantee but should only be used as an approximate ship date.

**DROP SHIPMENTS:** **STA** reserves the right to extend drop ship privileges. Permission to authorize drop shipments will be at the discretion of **STA** and up charges may apply. Drop ship requests should be made during the quoting process and should be directed to your Regional Sales Manager for approval.

**FREIGHT EXPENSES:** **Prepaid \$2,500** - F.O.B. shipping point, freight prepaid and allowed via lowest cost routing within the continental United States on orders for single shipments to one destination. Orders for less quantity will be shipped freight collect or prepaid and the freight charges added to the invoice. Special carrier requests will be honored only if the customer is willing to pay the difference between lowest cost carrier and the carrier requested.

**RETURNS AND CLAIMS:** All merchandise delivered is non-returnable except as authorized in writing by **STA**. All claims must be made within thirty (30) days after receipt of merchandise. The return of non-quality related merchandise is subject to a service charge of 25% plus freight charges. The return of non-quality related merchandise on non-standard products / sizes / custom manufactured or custom printed products is prohibited. Unauthorized returns will be refused. All claims for shortages should be made directly with the freight company.

**ADDITIONAL SIZES AND COLORS AVAILABLE UPON REQUEST. PLEASE CALL OUR CUSTOMER SERVICE DEPARTMENT OR YOUR REGIONAL SALES MANAGER.**

**TO ORDER BY FAX:** 24 hour service - 1-800-235-8273

**TO ORDER BY PHONE:** 6:00 AM - 5:00 PM Pacific Time - 1-800-258-8273

**TO ORDER BY MAIL:** Customer Service Department  
**STA PACKAGING TAPES**  
100 South Puente Street  
Brea, CA 92821